

# Safe **in** Home <sup>.com</sup>®

## A Remote Supports Service

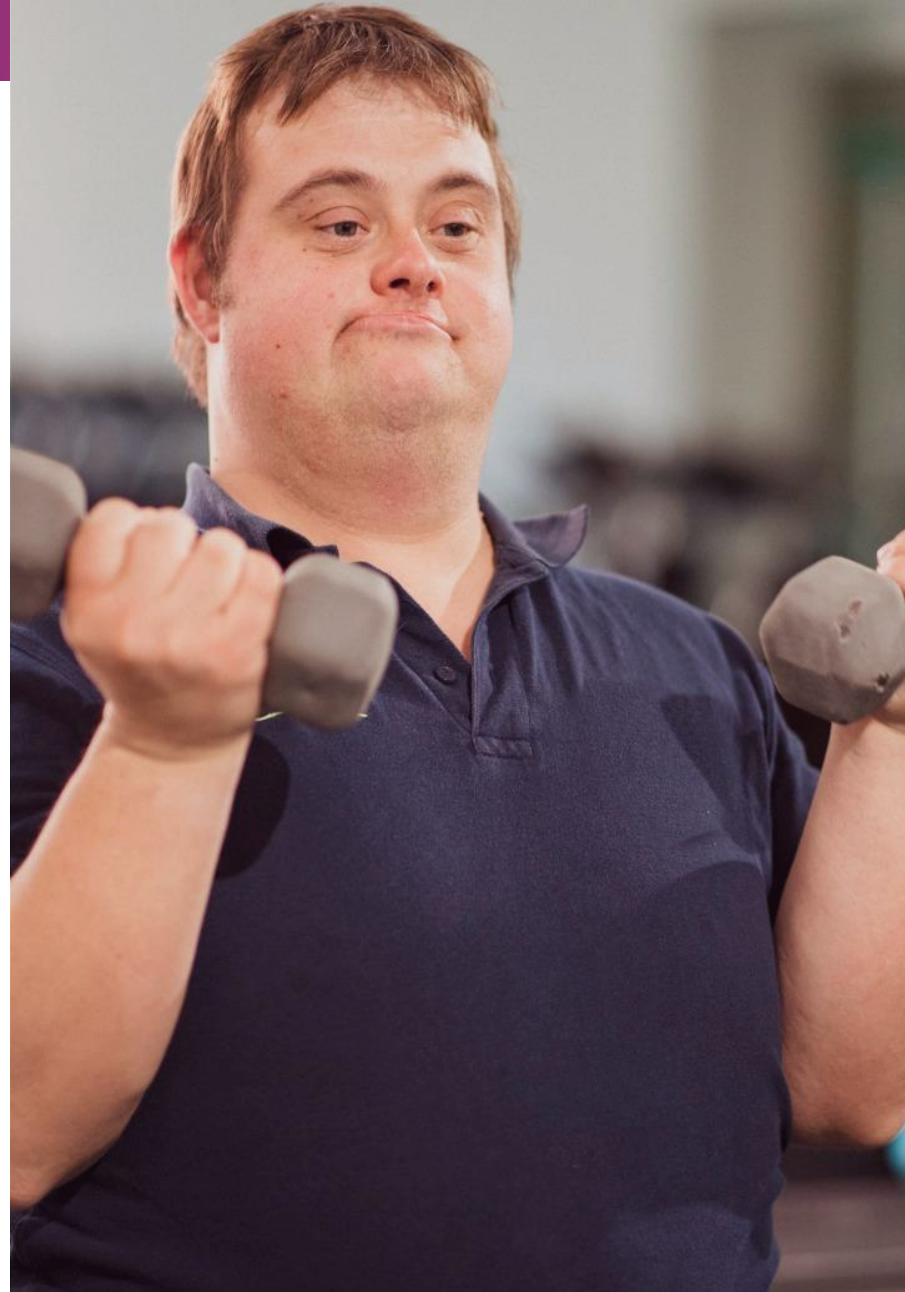
For people with Intellectual & Developmental Disabilities

SCAN HERE  
With your cell phone  
To learn more



# The Mission

To empower people with intellectual and developmental disabilities to live independently in their own homes and communities.



# Stacey & Emily

## REMOTE SUPPORTS FOR BEHAVIORAL HEALTH



# Remote Supports...

## Is a service, not a thing

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It is not replacing humans with technology but is a trained workforce connecting and supporting people through technology.



# 5 Elements of Remote Support Service



Remote Support Staff



Weekly Reports



The Person Supported



Sensor Technology



Assistive Technologies



# The Person Supported

A person-centered support service that offers:

- ▶ **Individualized Solutions** developed by the person and the care circle
- ▶ **A Learning Environment** that's supportive and safe
- ▶ **The Next Step to Independence** to support the needs and desires of each individual
- ▶ **Remote Support Staff** always available -24/7; always supportive - never directive



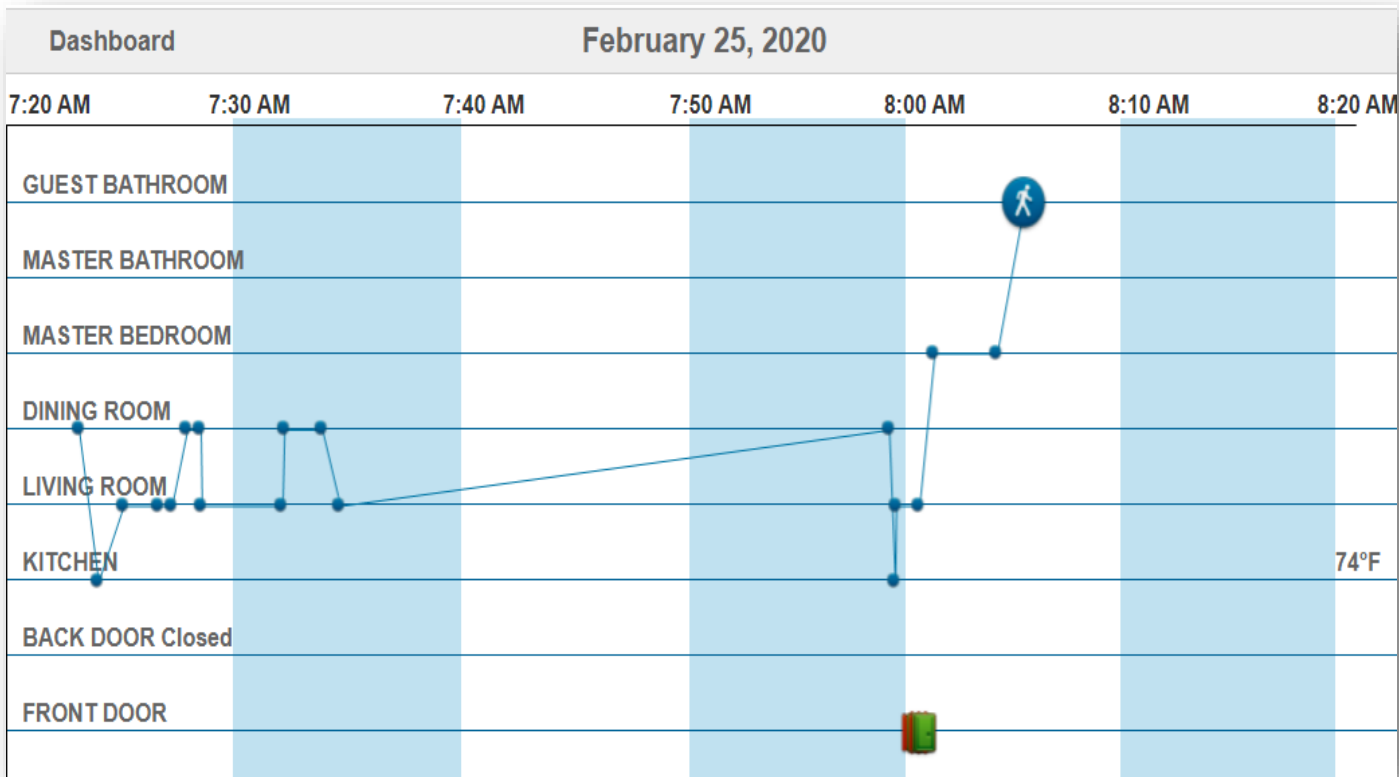
# Encouraging Learning: An Example

- A young woman was using 911 to problem solve issues within her home
- How to turn off the water, care for her cat, not sure if she should answer the door
- Remote Support Specialists provided her with guidance allowing her to develop her decision-making skills



**NEW LEARNED BEHAVIOR: Call SafeinHome First**

# Sensor Technology



- Passively tracks activity or inactivity
- Provides activity data for improved support

- System learning provides predictive logic
- Activity outside of living patterns send automatic alerts to Care Circle™

# Assistive Technology



❑ Communication Devices

❑ Geo-location devices for independence with support in the community

❑ Provides support in the home, at work or in the community.

❑ Secure and timed medication dispensing and reminders

# Weekly Reports

## AKA: Care Notes:

- RSS interactions
- HPC/RSS hand-offs
- Daily Activities
- Kitchen/Bathroom Use
- Home Entry/Exit Times
- Medication Management
- Sleep/Wake Activity

Remote Supports provided from SafeinHome Support Center at 45 Quail Court #300, Walnut Creek CA 94596

Local Date	Comment	SiH Representative
5/3/2020 5:59	End support period.	SiH System Note
5/3/2020 6:11	Check In Call Successful check in via tablet at 6:09am. SafeinHome Client stated she was doing well and still sleeping in. SafeinHome Client reported having no plans for her day. No questions or concerns to report.	Joshua Knapp
5/3/2020 21:00	Begin support period.	SiH System Note
5/3/2020 21:09	Check In Call Called SafeinHome Client via tablet and says she is doing well. Had no questions or concerns. Appeared cheerful and smiling tonight.	Peter Chang
5/3/2020 23:59	<b>Support Hours for 5/3/20: 9</b>	SiH System Note
5/4/2020 5:59	End support period.	SiH System Note
5/4/2020 6:05	Check In Call Tablet call unsuccessful at 6:04 AM EST.	Joe Lyford
5/4/2020 6:18	Check In Call SafeinHome Client called in via tablet at 6:16 AM EST. She reports she is well, slept fine and has no questions or concerns at this time.	Joe Lyford
5/4/2020 21:00	Begin support period.	SiH System Note
5/4/2020 21:04	Check In Call SafeinHome Client reported that she was feeling well and had no concerns to report.	Jeet Singh
5/4/2020 23:59	<b>Support Hours for 5/4/20: 9</b>	SiH System Note
5/5/2020 5:59	End support period.	SiH System Note
5/5/2020 6:13	Check In Call SafeinHome Client called in via tablet at 6:10 a.m. She	David Thom



RSS: Remote Supports Staff  
HPC:



# Support Solutions

YOUTH  
TRANSITION

MEDICATION  
MANAGEMENT

OVERNIGHT SUPPORT

VISITOR SAFETY

ELOPEMENT  
(WANDERING)

KITCHEN SAFETY

SEIZURE  
MANAGEMENT

AFTER  
SCHOOL/WORK  
SUPPORT

EMOTIONAL  
REGULATION



# SafeinHome Remote Supports

ASSISTIVE DEVICES



Human-to-Human  
**CONNECTION**



PASSIVE **TECHNOLOGY**

**SENSORS**

# Know anyone...

- **Who** wants more control at home or in the community?
- **Who** wants more independence?
- **Who** wants to be empowered to make decisions?
- **Who** wants to have alone time?



# How to Start

## WHAT YOU DO

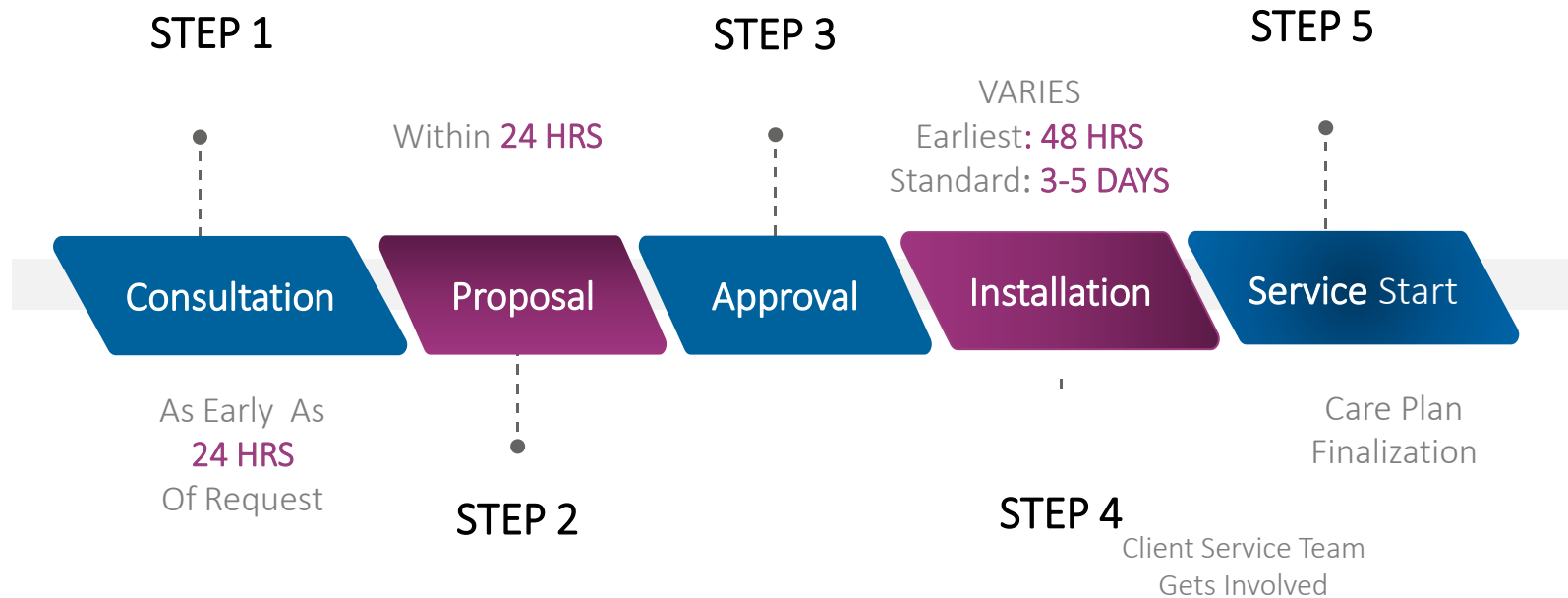
1. Identify the people you serve that may benefit from using Remote Supports.
2. Set-up a consultation with SafeinHome – it's free.

## WHAT WE DO

1. Conduct assessment & Remote Support Proposal
2. Provide suggested language for the ISP
3. Install and train on equipment usage.
4. Compliance documentation
5. Lifetime service and equipment maintenance

**WE MAKE IT EASY FOR YOU**

# Steps to Remote Support



# Why Remote Supports

1. A service, not a thing
2. Part of the overall solution & complements the existing plan
3. Develops life skills for increase safety



Independence • Self-determination • Community Integration



Safe in Home<sup>com</sup>

# Connect With Us

**Melissa Walters**  
**Regions 3,4 & 5**

**[mwalters@safeinhome.com](mailto:mwalters@safeinhome.com)**



**SCAN HERE**  
To connect with us

**Q & A**

QUESTIONS OR SCENARIOS