



What's Health Got To Do With Education?

UNDERSTANDING OUR EFFORTS AND WORK AT THE FAMILY VOICES OF ALABAMA-- FAMILY TO FAMILY HEALTH INFORMATION CENTER (F2F HIC)

What is the Family To Family Health Information Center?

F2F HICs were established in all States and the District of Columbia by the Family Opportunity Act / Deficit Reduction Act of 2005. The Affordable Care Act of 2010 extended the F2F HIC Program through fiscal year 2012 and beyond.

F2F HICs are family-led organizations that help families of Children/Youth with Special Health Care Needs (CYSHCN) and the professionals who serve them.

Because the health care needs of CYSHCN are chronic and complex, parents and caregivers are often challenged with finding the resources to provide and finance health care for their children.

What does the F2F HIC actually do?



Mentor families via one-to-one contact via toll free phone (877-771-FVOA (877-771-3862)).



Provide information and resources to families via our website (www.familyvoicesal.org).



Nurture collaboration between families and professionals in the state.



Annual Partners In Care Summit

You, your child and their health care providers: PARTNERS

Make a list of your unique concerns to take with you to the interview appointment. Perhaps the following questions can help you to define further what is most important for you:

- Can I be seen on the same day if I have an urgent need?
- How long must I wait for an appointment after I call?
- How much time will you (the physician) block out for my appointments?
- Have you ever treated someone with needs similar to mine? How many people with disabilities does your practice serve?
- Do you (the physician) frequently refer patients to specialists or do you prefer to manage the majority of care yourself? How do you involve me (the patient) in decisions about my care?

You, your child and their health care providers: PARTNERS

- How will you (the physician) follow up on tests or care directed by specialists?
- Do you accept my insurance? If so, what is my co-pay amount and which payment methods do you accept? Does the office process insurance claims, or must I pay up-front for services and file the claims myself?
- What are your regular office days and hours? Do you offer after-hours or weekend appointments? How about drop-in slots?
- Where are routine x-rays and laboratory studies performed? Can these be done in-office, or will I have to go to an outside laboratory?
- Is the doctor part of a larger group or in solo practice?

Transition is NOT achieved
in just one way.



Resources



Family Voices of Alabama website:
www.familyvoicesal.org

Our staff and our email

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We are also on social media, look us up on:

